

A SHORT PROFILE OF BALAJI N.

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Mr. Balaji N., is an experienced Trainer Consultant in ITIL® and related processes. He has over 20+ years of experience in Managing Infrastructure and processes, which delivered consistent value to organizations. He had delivered several training programs & consulting assignments on the topic, across the globe. He has trained more than 10,000 individuals, over the years in various topics. With a proven track record and accredited contents, he can quickly execute the programs and create value to the organization.

SPECIALIZATION/ EXPERTISE

IT Service Management

Service Strategy

Service Transition

Continuous Service Improvement

VerISM, TRIM (The Rational IT Model)

Service Design

Service Operation

ITIL(R)® Practitioner

CERTIFICATIONS AND AWARDS

ITIL® Service Manager

ITIL®Expert

AXELOS® Accredited ITIL® Trainer

ITIL ® Expert and Practitioner

ITIL® Practitioner

ITIL® – all intermediate modules

PRINCE2® Certified

PRINCE2® Agile Certified

TRAINING/ WORKSHOP EXPERIENCE

Service Management, Process Management, Project Management ITIL®, IT Infrastructure, TRIM® (The Rational IT Model), VerISM, COBIT5®, GDPR®

Conducted very many Corporate Batches and Open batches on the above topics.

ASSOCIATIONS

He has trained various participants from the various organizations, including the following (this is not an exhaustive list):

IBM®, Accenture®, Tata® Group of Companies, iGATE®/Patni®/CapGemini®, Robert Bosch®

Engineering, KPMG®, PwC®, Morningstar®, Nomura®, Bank of America®, Travelex India®, Infosys, Prudential UK

JOURNAL & PUBLICATIONS

Author of articles and advisories at various forums, such as Quora, LinkedIn etc.

REFERENCES

LinkedIn references: <https://www.linkedin.com/in/nbalaj/>

Personal website: <http://www.nbalaji.com>

Quora: <https://www.quora.com/profile/Balaji-Iyengar-11>